

Here is some information you can share with customers:

Q: I just received this invitation in the mail. Can you tell me what this exclusive invitation is all about?

A: Verizon Wireless has sent you this exclusive invitation to give you the opportunity to be one of the first to receive details about the world's first BlackBerry® touch screen device, the Storm.

Q: Can you tell me a little more about the touch screen?

A: The Storm is RIM's first touch screen device. It has the largest and highest resolution screen for a BlackBerry device with accurate touch navigation AND smooth, precise text input.

Q: Will I still be able to access my personal and work email with the Storm?

A: Yes! The Storm delivers all the dependable email, messaging and communication capabilities that BlackBerry devices are known for, plus full HTML Browsing, and a 3.2 megapixel camera to capture pictures and videos.

Q: Will I be able to use the BlackBerry Storm globally?

A: Yes! The Storm comes equipped with a quad band chipset that enables access to the nation's most reliable wireless network at home and wireless services in more than 195 destinations worldwide. Information on global coverage and pricing can be found online at www.verizonwireless.com/international.

Q: Will Verizon Wireless be the only carrier to offer the Storm for purchase in the US?

A: Yes! The BlackBerry Storm is another Verizon Wireless exclusive – only on America's largest 3G network.

Q: How does the BlackBerry Storm differ from the Apple iPhone?

	Blackberry Storm	iPhone 3G
Camera	3.2 MP	2 MP
Audible Turn-by-Turn Direction capability	✓	
A: Removable Memory	✓	
Removable Battery	✓	
HTML Browser	✓	✓
Picture Messaging	✓	
BT Stereo	✓	

Q: What will the price be with a new two year agreement, and when will it be available?

A: The price of the Storm is not being released at this time. However, we do have a website dedicated to the Storm, along with email updates that will communicate the price and availability.

Q: How do I sign up for email updates?

A: Go online and register at www.verizonwireless.com/storm to receive the latest news and updates on the anticipated release of the BlackBerry Storm.

Q: Will I receive a reminder when the Storm is available for purchase?

A: Yes. When you register online with an email address, Verizon Wireless will send you an email reminder with the date on which the BlackBerry Storm will be available for purchase.